

## My Lightwriter is not working!

- Does your Lightwriter work with the charger connected? If so, then it may need a battery replacement.
  - Does the green light come on when the charger is plugged into the Lightwriter ? If not, have you tried another outlet known to be working? If it still doesn't work, it's possible that you need a new charger.
  - If the green light comes on when the charger is plugged into the Lightwriter, but it still doesn't work, try to reset the unit. To do this press and hold down the OFF key for 20 seconds. Resetting prompt will show on your display, followed by other checks that the system is going through. When the greater-than sign (>) shows on the display, try to see if your unit is working.
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