

Product Advisors: Here to help you

We are Adrian, Mick, Shona and Vernon. Between us we have 65 years experience working with AAC and assistive technology products.



As experienced Product Advisors we recognise that no individual product meets everyone's needs. We pride ourselves in the support we offer before and after any purchase. The four of us are based around the UK and each cover our own territories, meaning you will always be dealing with a familiar face.

We work with professionals to provide product demonstrations, **assessment support and short term suitability loans. We will determine **which solution is best** in each case; there is no obligation to buy anything and **we will advise you** if we do not have the equipment that matches your needs.**

Individual assessments

We are available to support individuals, therapists, charities and NHS and educational professionals with assessments; at a residential or professional setting. We carry a range of equipment to help with your assessment. This gives you the chance to try out our equipment before you make a decision on whether or not it is right for you.

Further training

We do recognise that some professionals and clients may need further support to ensure they are getting the most out of their product. You can download training literature free of charge from our website. If you require a training session, please call 01954 281210 for the latest booking and pricing information.

Product demonstrations

We are happy to give hands-on demonstrations to groups of professionals and to answer any questions you may have. These meetings are a great way for you to keep up-to-date with the latest product news and developments and share your feedback with us.

We attend many exhibitions, seminars and roadshows around the UK and in Europe. Take a look on the Events diary on our website www.toby-churchill.com to see if we will be visiting your area soon.



Contact details

Use the table below to find the contact details of your local Product Advisor:

Adrian Hibbert	Mick Steele		Vernon Jones
Avon	Bedfordshire	Greater London	Cheshire
Berkshire	Cambridge	Buckinghamshire	Co Durham
Cornwall	Derbyshire	Essex	Cumbria
Devon	Herefordshire	Hertfordshire	Greater Manchester
Dorset	Huntingdon	Kent	Isle of Man
Gloucestershire	Leicestershire	Middlesex	Lancashire
Hampshire	Lincolnshire	Surrey	Merseyside
Isle of Wight	Midlands	East Sussex	N Lincolnshire
Mid & South Wales	Norfolk	West Sussex	North Wales
Oxfordshire	Northants		Northumberland
Somerset	Nottinghamshire		Tyne & Wear
Wiltshire	Shropshire		Yorkshire
	Staffordshire		
Jersey	Suffolk		Scotland
Guernsey	Warwickshire		Northern Ireland
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Please note - an independent assessment by a Speech and Language Therapist or other professional is always recommended when considering any type of communication aid.

BHTA Code of Practice

When you see this logo, it is a sign that this company is a member of the British Healthcare Trades Association and has agreed to abide by its code of practice. This sets the standards that every member must meet to demonstrate best practice in their business dealings.

This means that you can expect to be treated courteously by our staff who know about the products or services they are selling and who will offer you fair and transparent terms of business.

If there is a problem with any aspect of your dealings with Toby Churchill Ltd please tell us first and we will do everything we can to ensure that your complaint is dealt with rapidly and effectively to your satisfaction. For more information please ask your Product Advisor for the BHTA Free Publication: "Get Wise to Making a Complaint". This provides helpful advice on how to understand the nature of your complaint, who it should be directed to and what your next step is.



dedicated to communication

For more information
email info@toby-churchill.com or call 01954 281 210